

FIG. 1

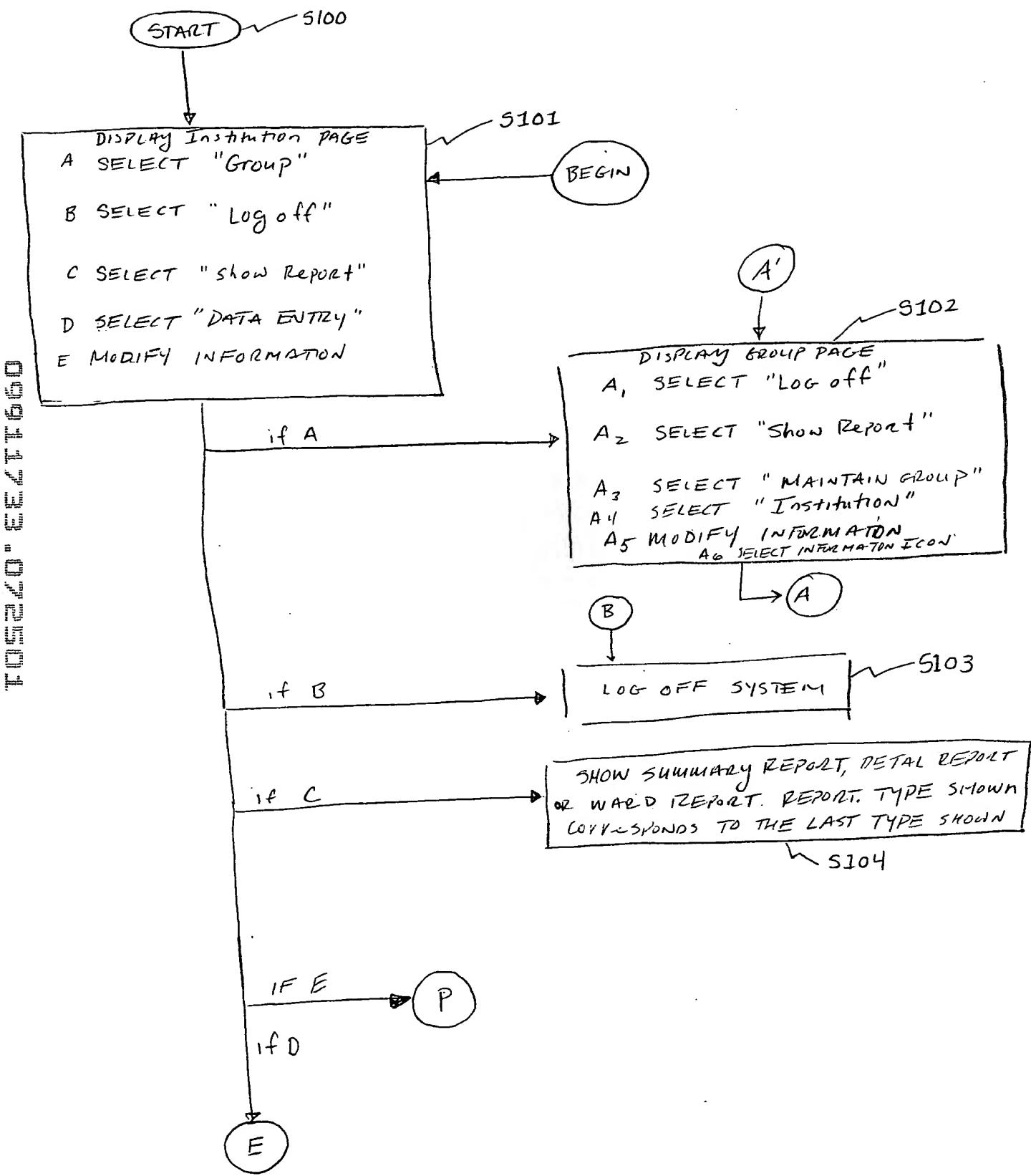


FIG. 2

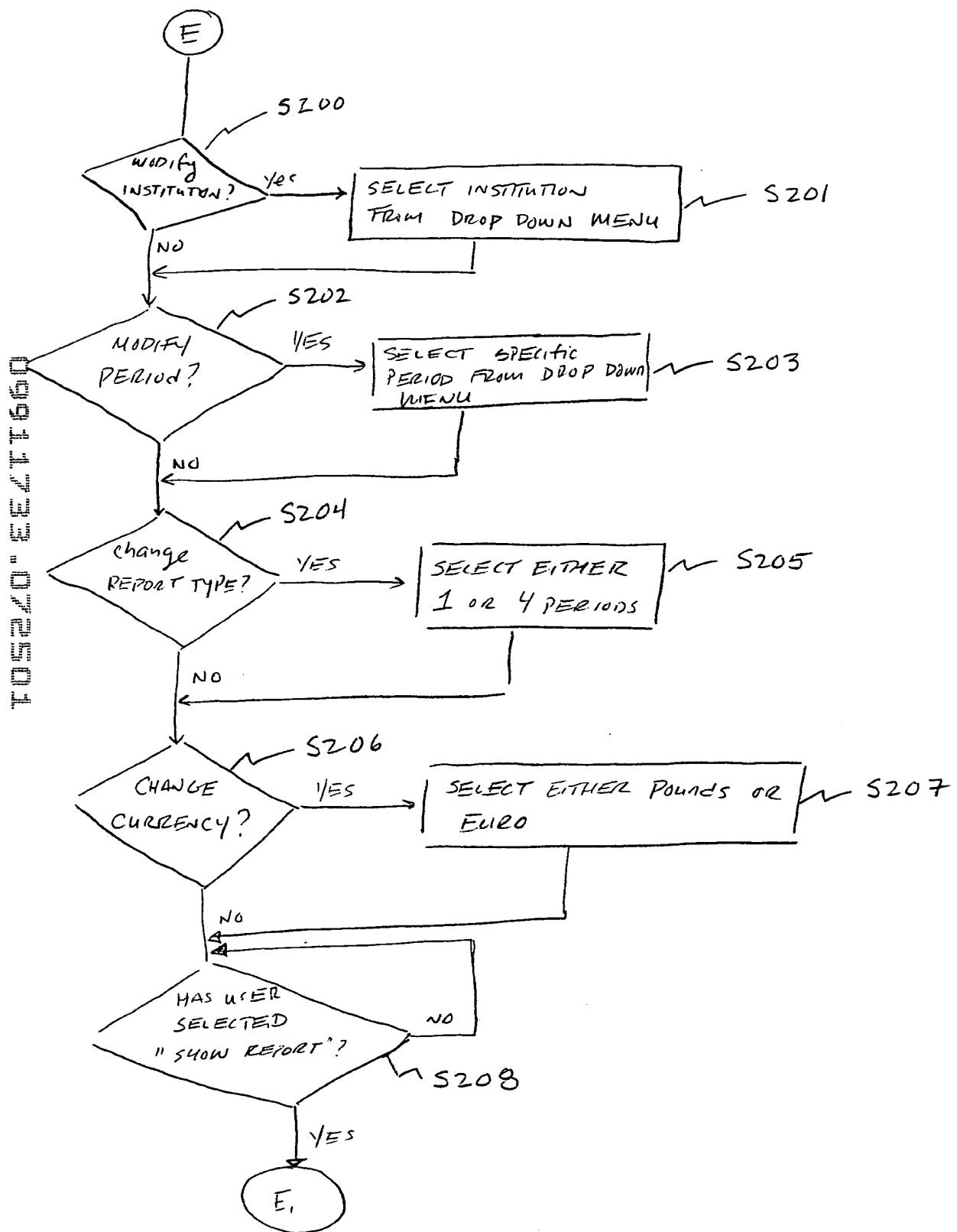


FIG. 3

TOP LEVEL PROCESS

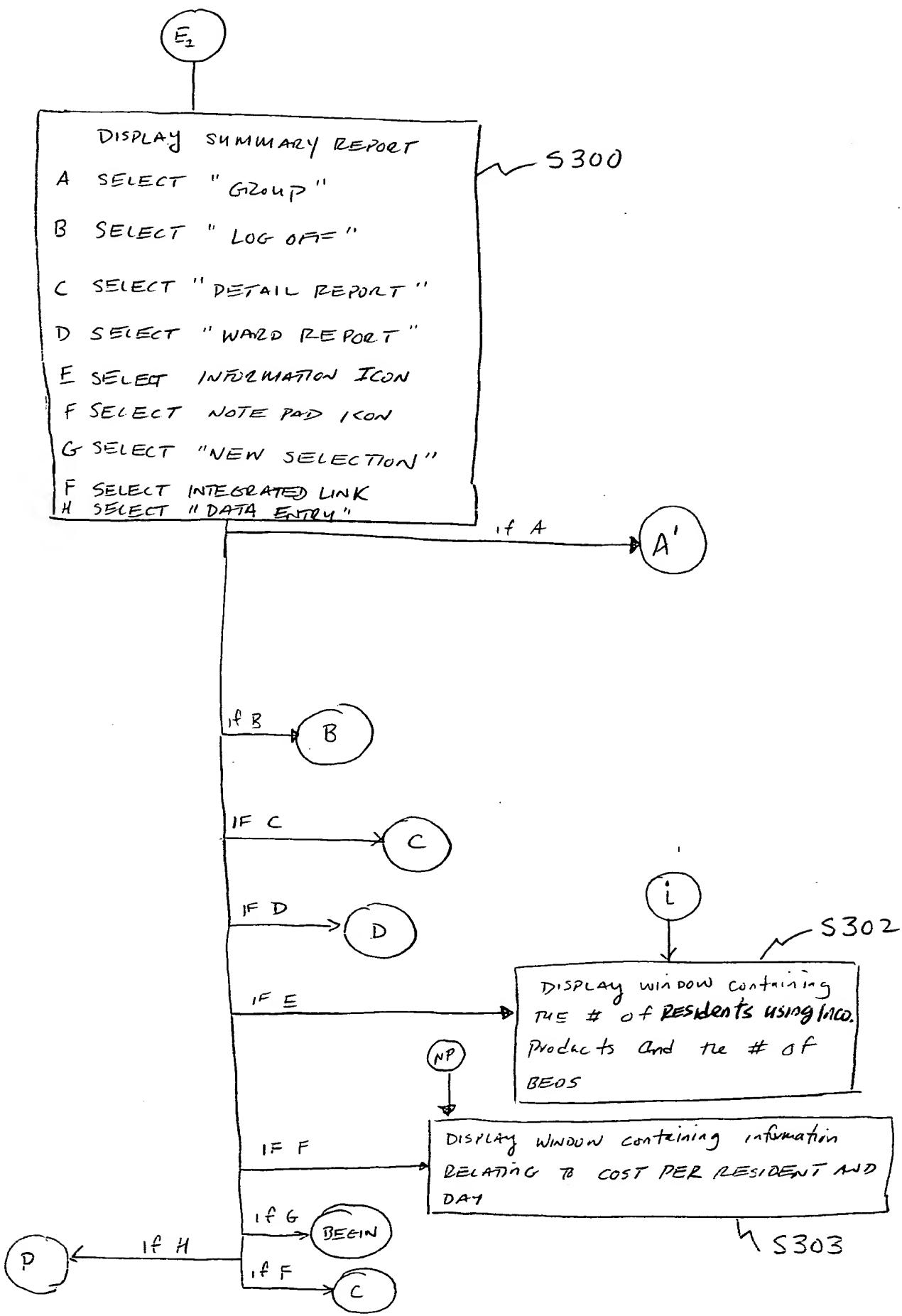


FIG. 4

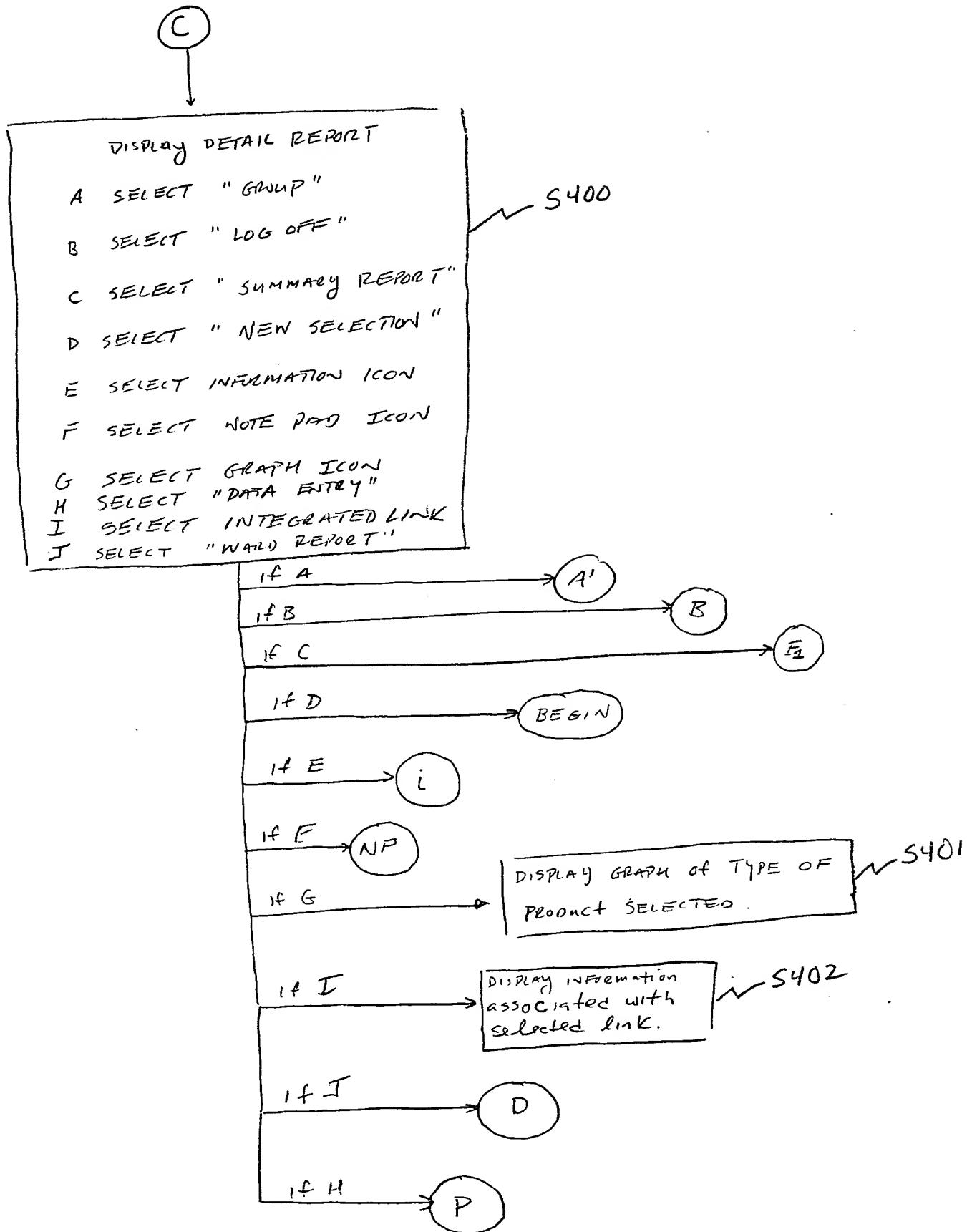


FIG. 5

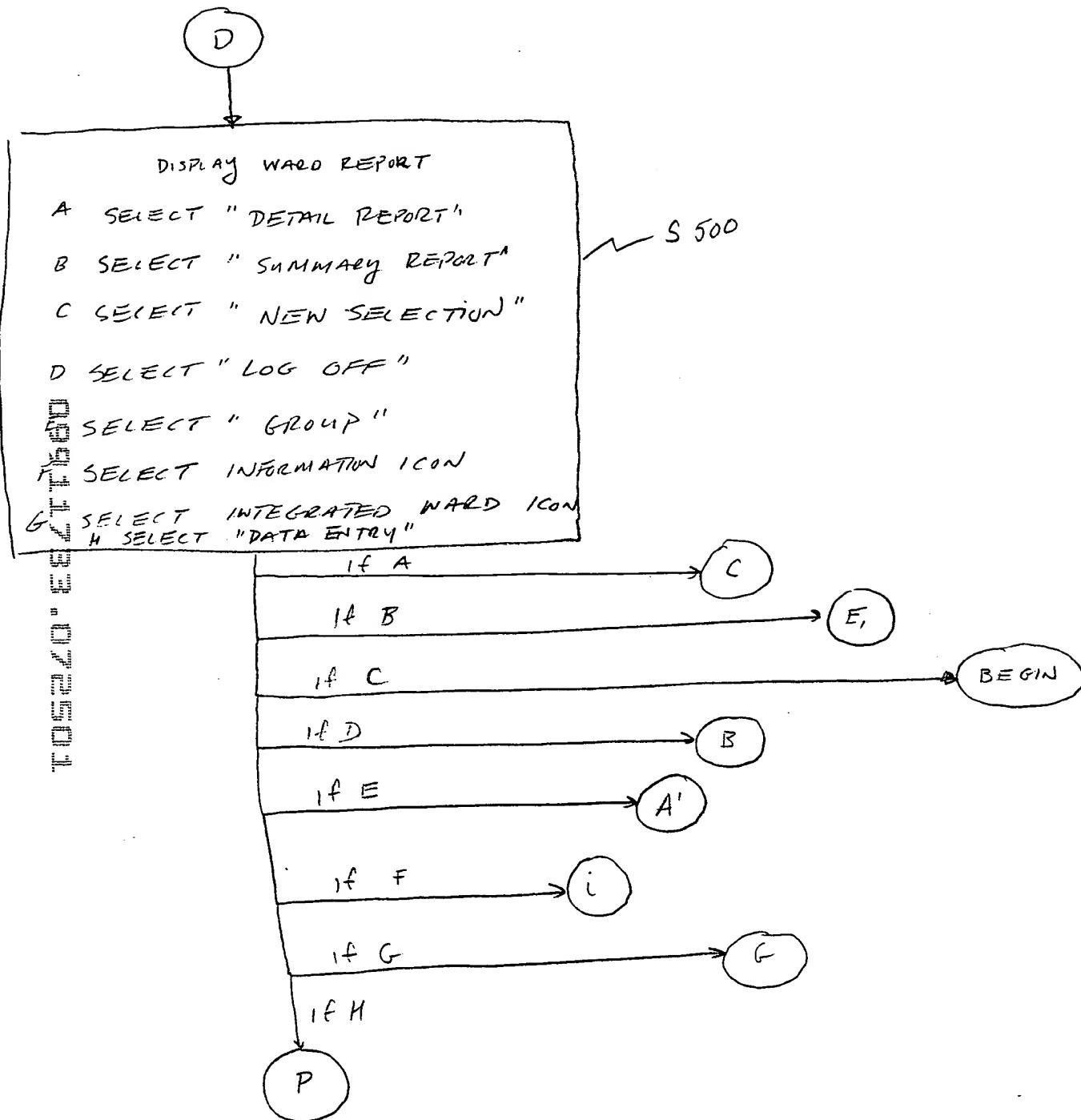


FIG. 6

DOCTOR'S OFFICE

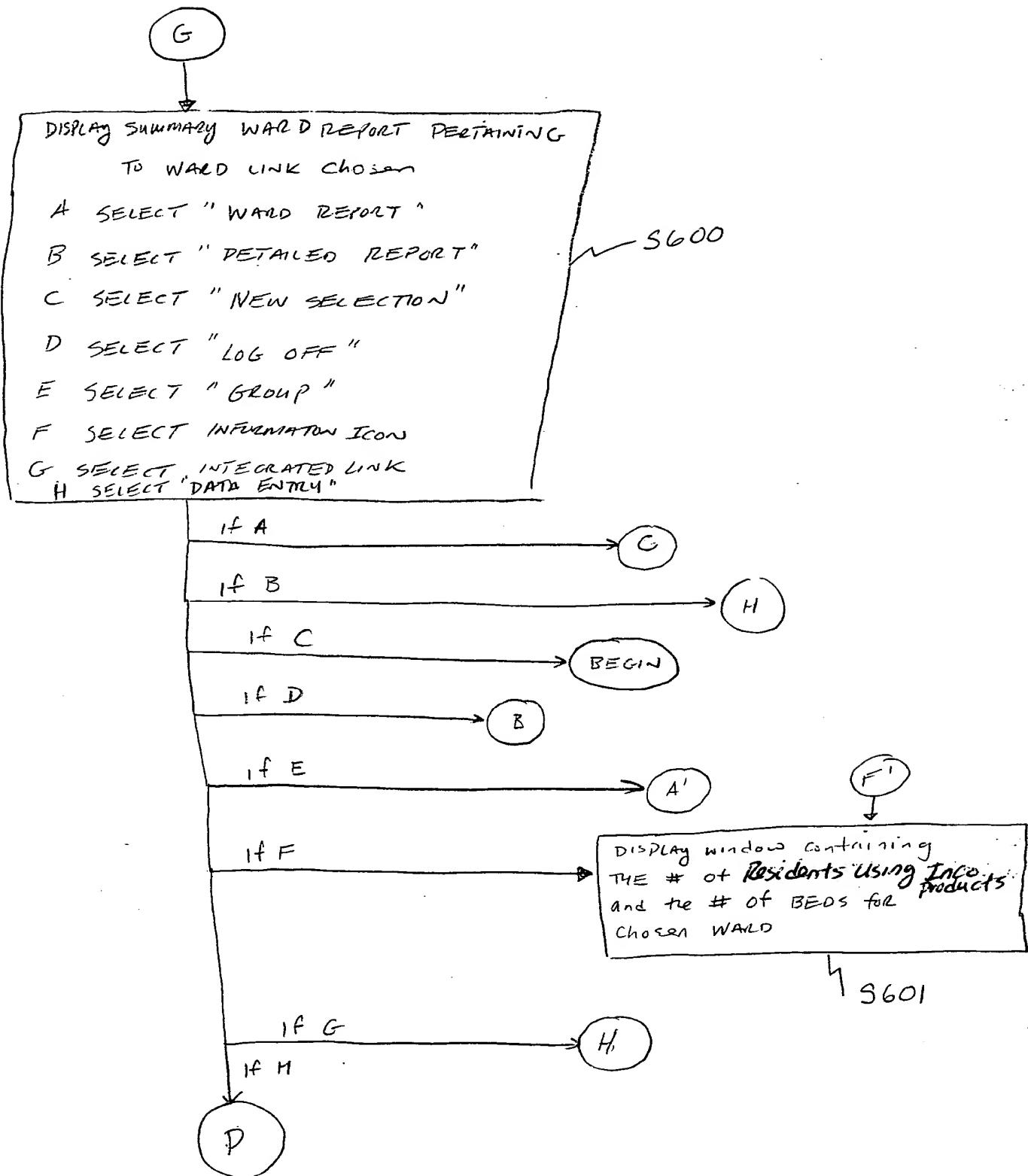


FIG. 7

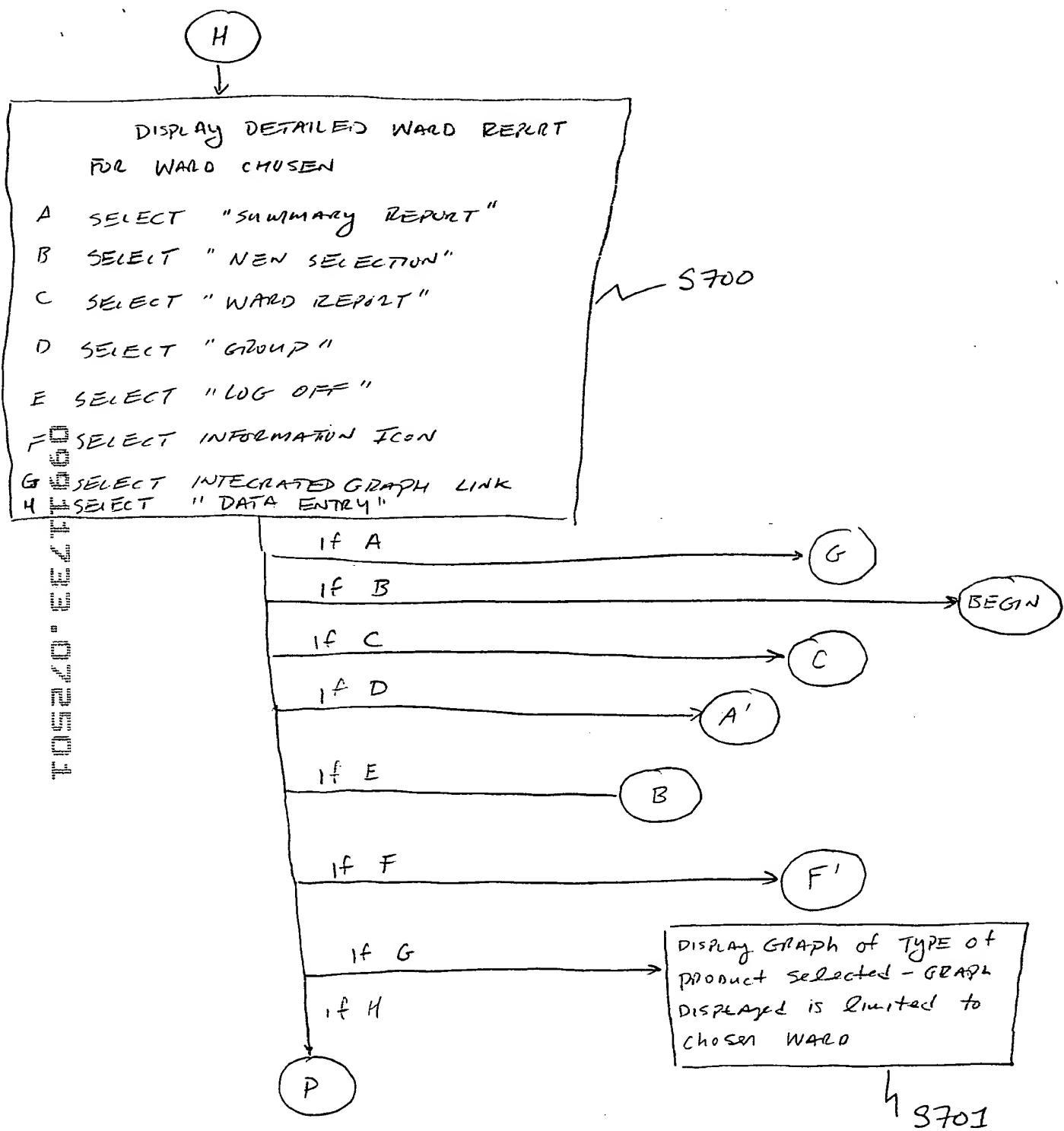


FIG. 8

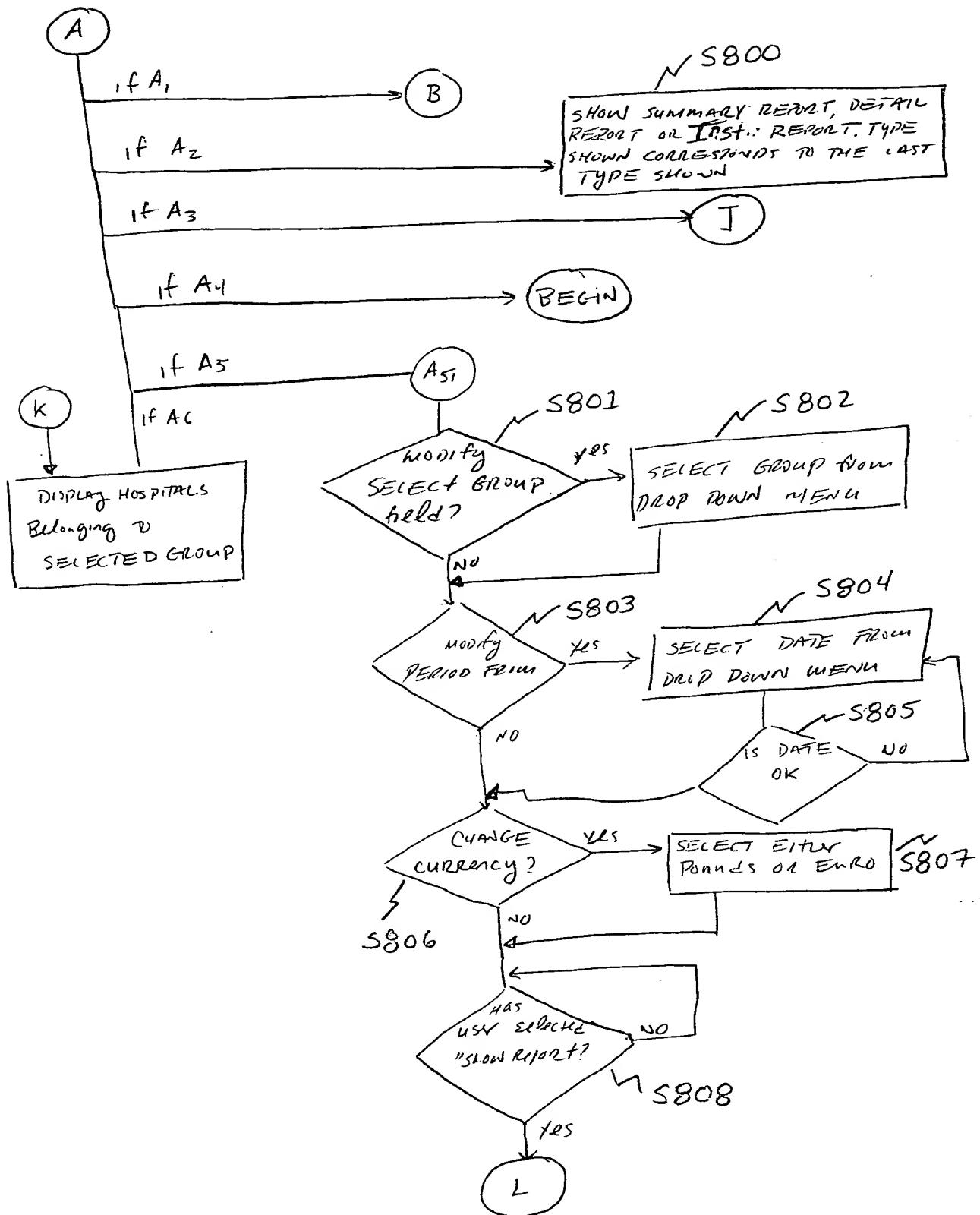


FIG 9.

OPTIONAL: DRAFT

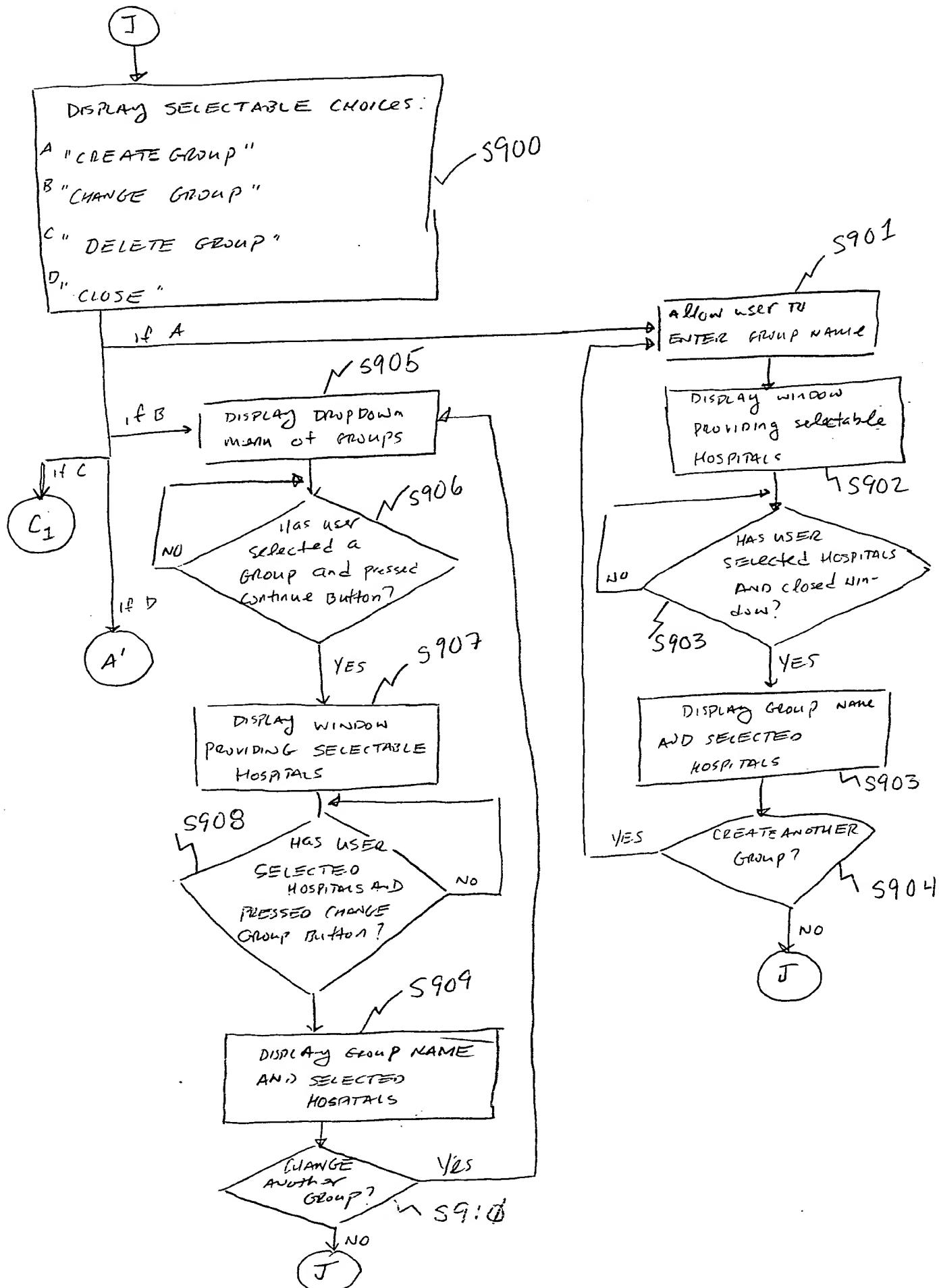


FIG. 10

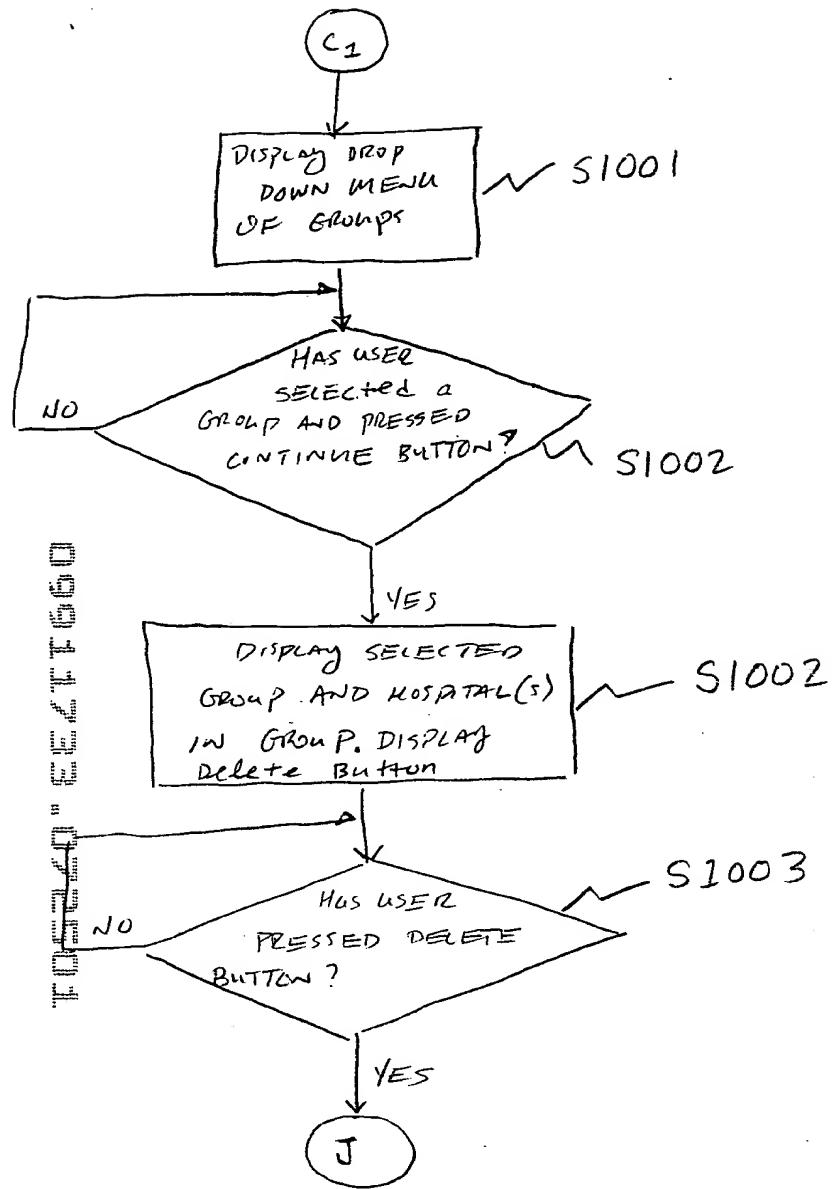


FIG. 11

TO DO LIST: 072200

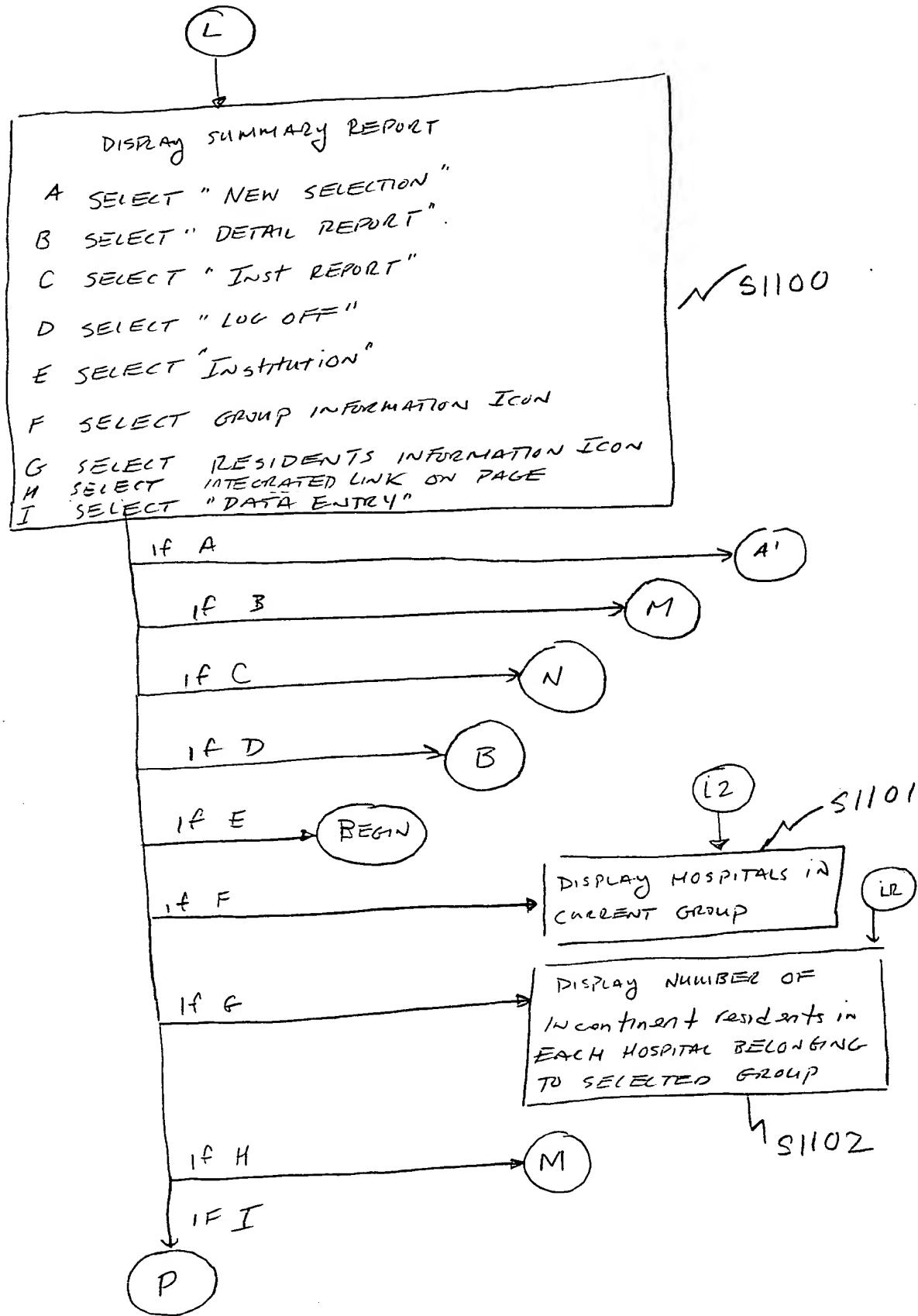


FIG. 12

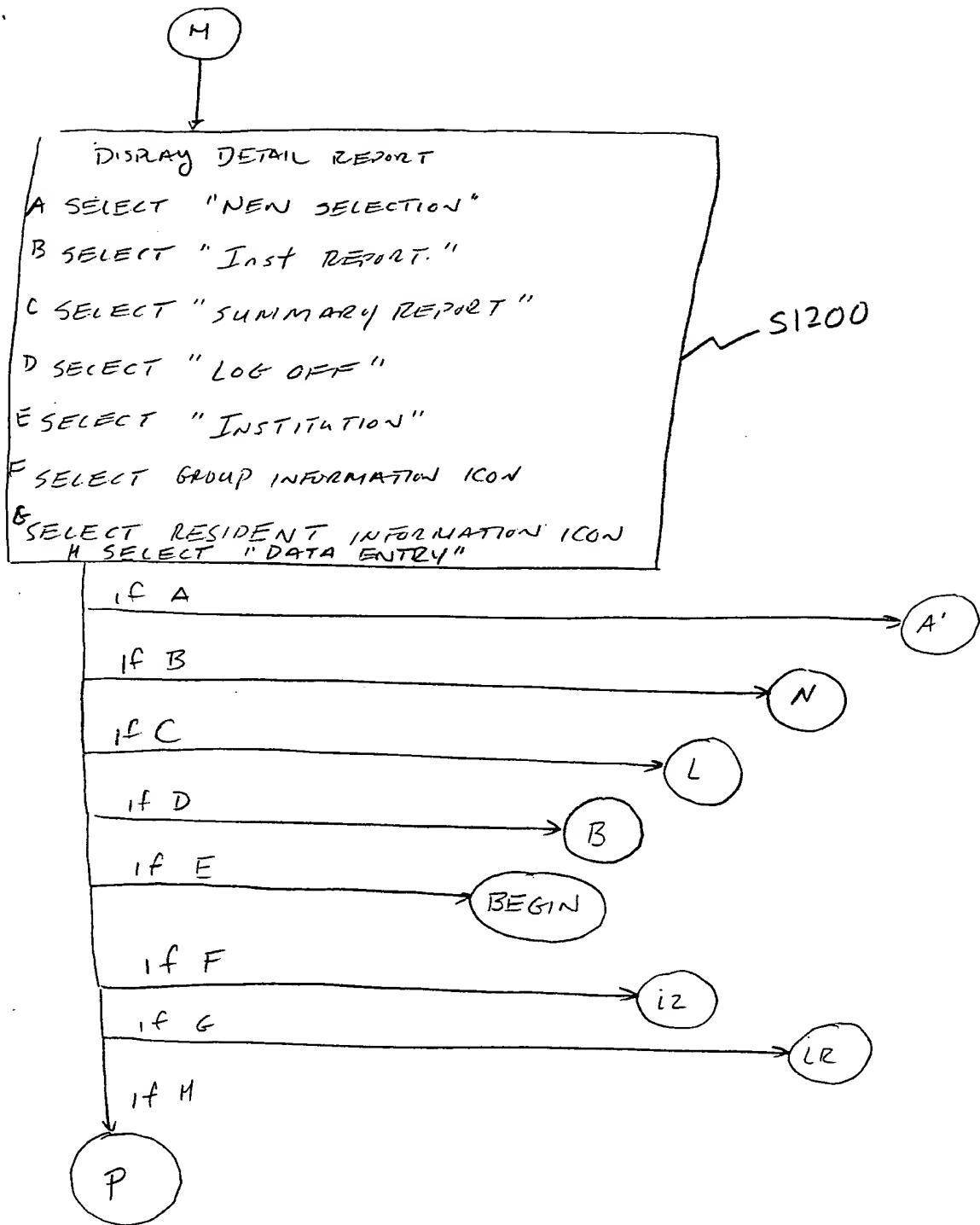


FIG. B

TOGGLE EXECUTE 660

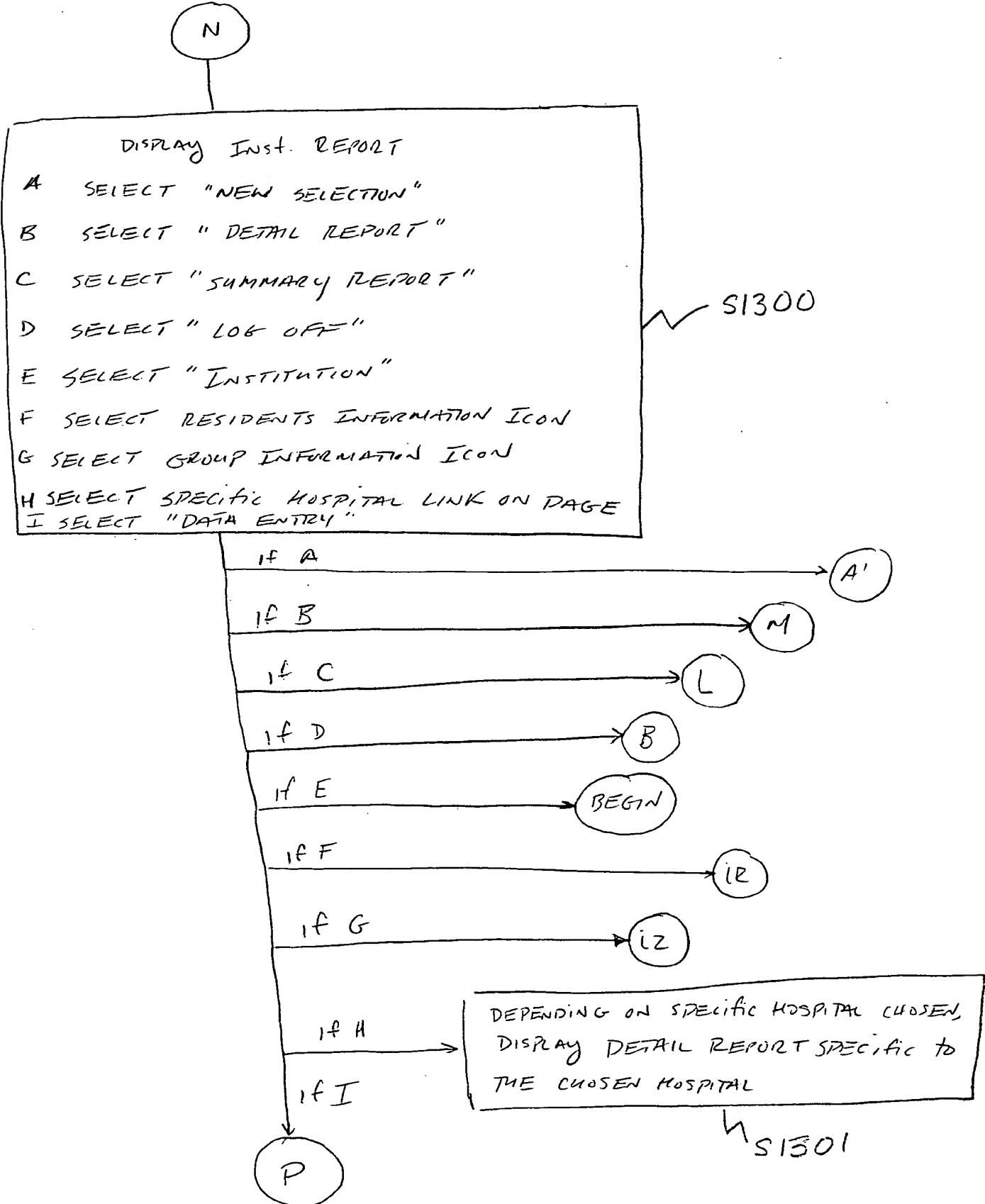
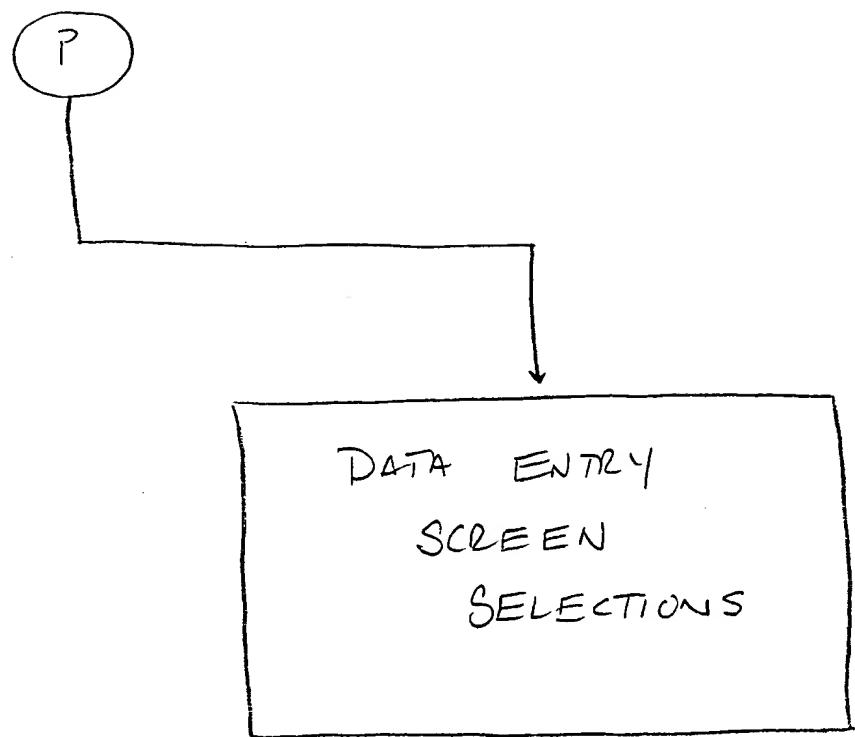


FIG 14



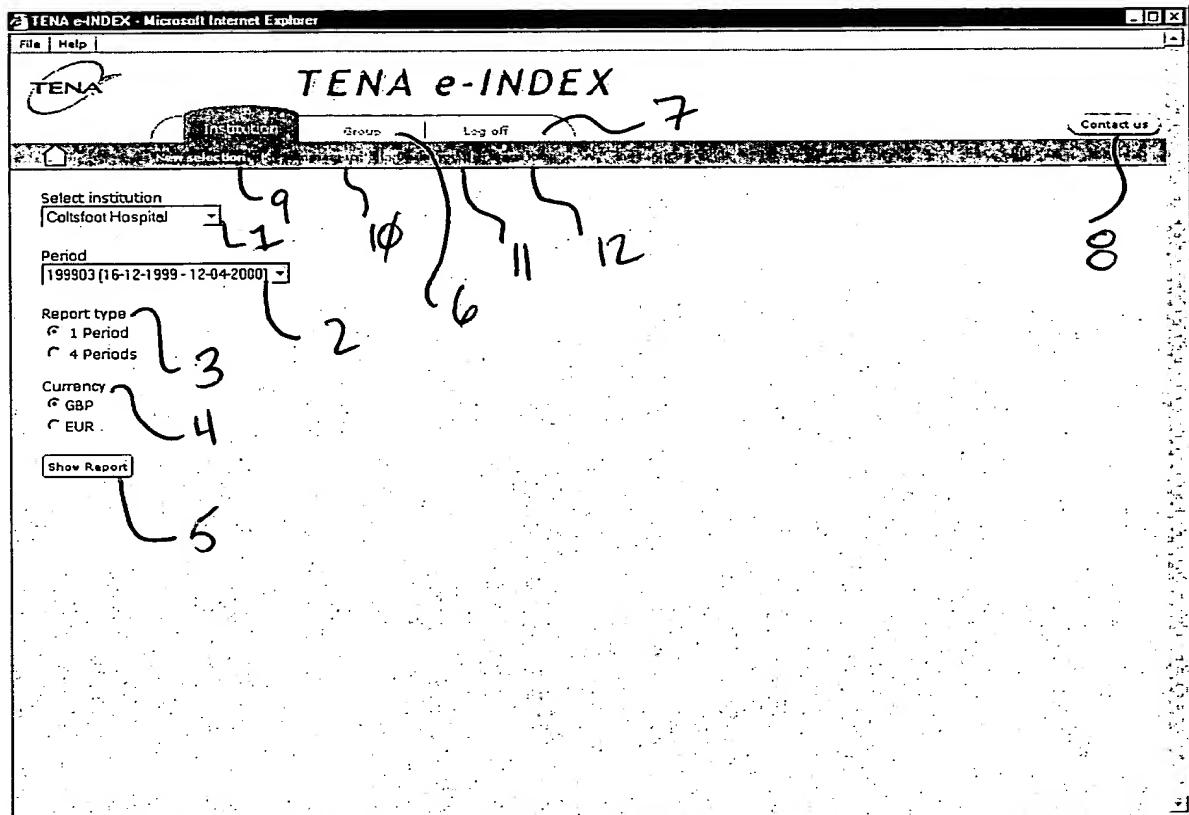


FIG. 15

□ 99 3.2.10.2.5.0.1

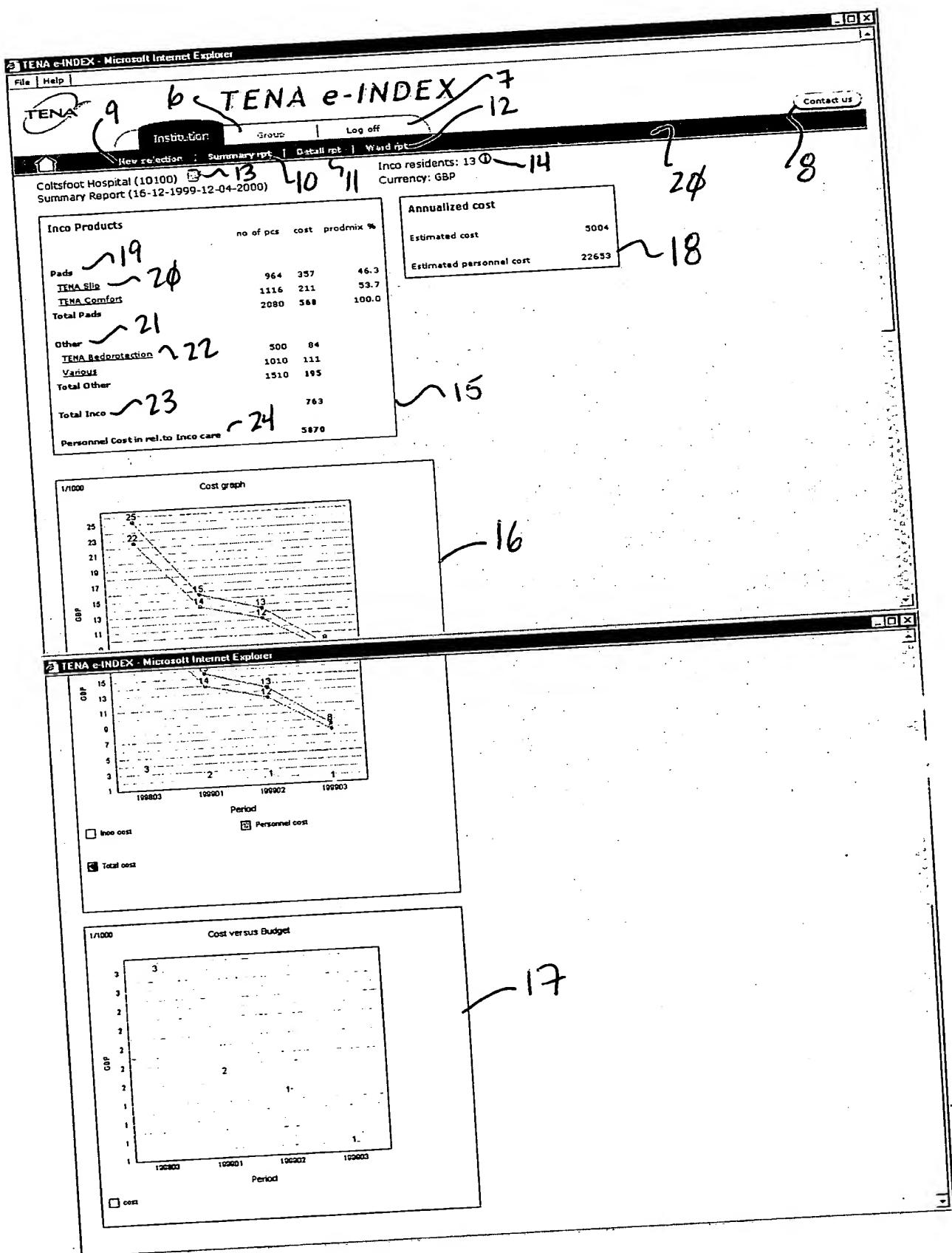


FIG. 16

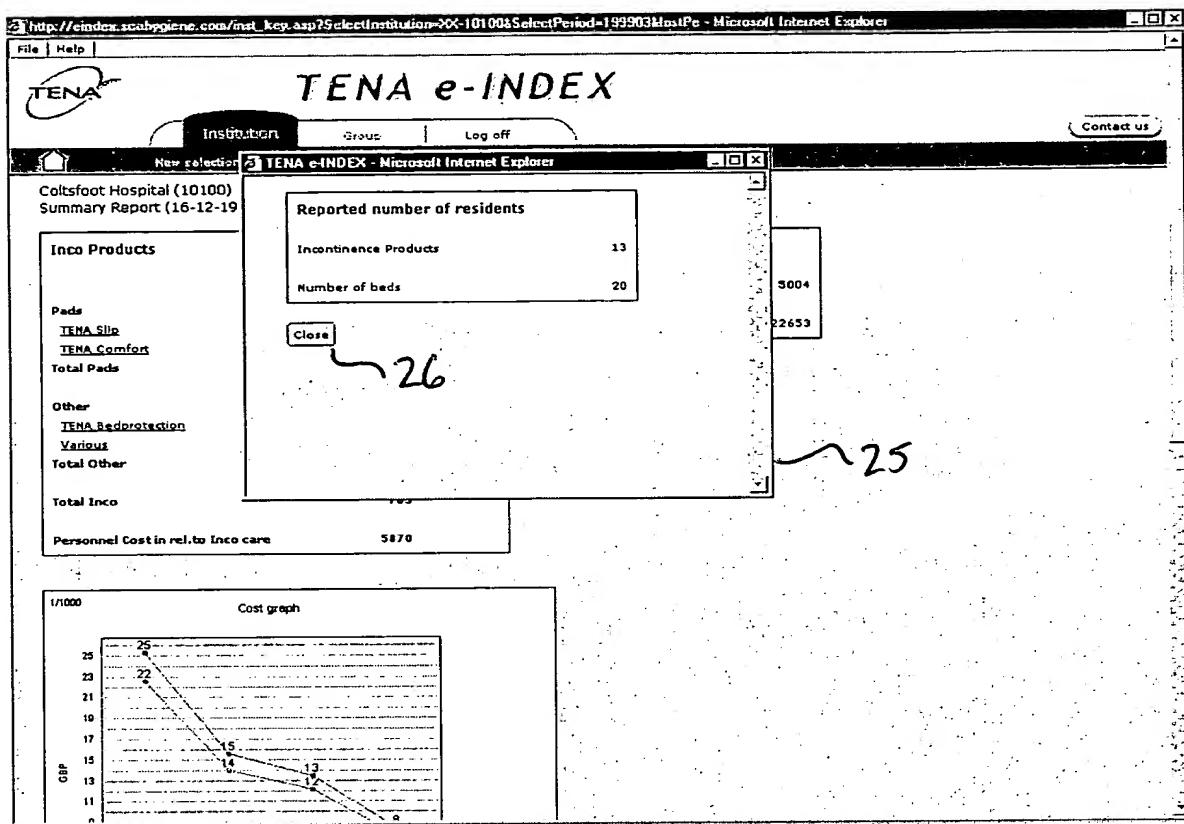


FIG. 17

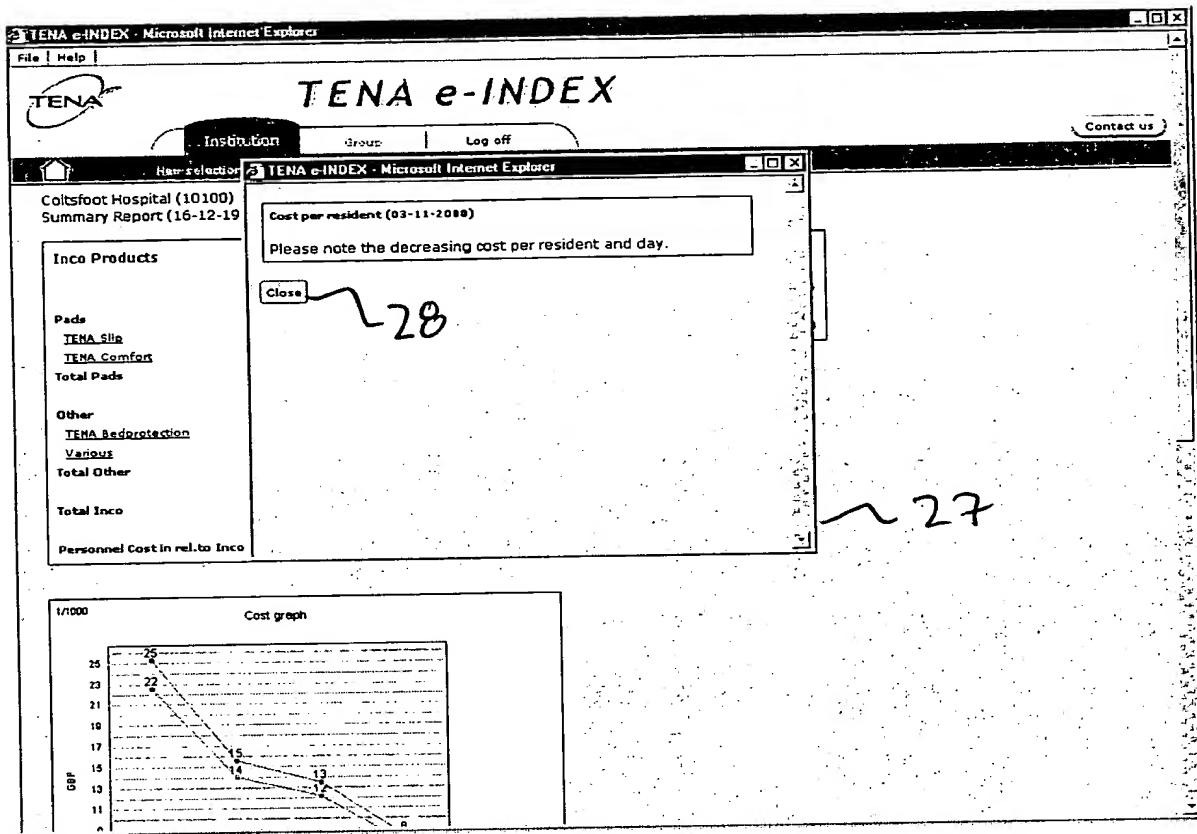


FIG. 18

0954-2744(199002)10:1;1-2

TENA e-INDEX - Microsoft Internet Explorer

File | Help |

**TENA** **TENA e-INDEX** **21** **~20**

Institution | Group | Log off **21**

Net selection | Summary rpt | Data rpt | Ward rpt

Coltsfoot Hospital (10100) **13** **14** **~20**  
Detail Report (16-12-1999-12-04-2000)

Inco residents: 13 **14** **~20**  
Currency: GBP

Inco Products		Keyfigures		
	no of pcs	cost	change rate	cost/res/day
Pads	19	1	32	.4
TENA Slip			34	.1
TENA Slip Plus Medium 2X30	240	74		
TENA Slip Plus Large 2X30	180	67		
TENA Slip Super Medium	168	58		
TENA Slip Super Large	168	70		
TENA Slip Maxi Medium	208	89		
Total TENA Slip	984	357		.5
TENA Comfort			33	
TENA Comfort Plus	736	122		
TENA Comfort Extra	320	72		
TENA Comfort Super	60	17		
Total TENA Comfort	1116	211		
Total Pads	2080	568		
Other	21		30	
TENA Bedprotection	500	84		
Various	1010	111		
Total Other	1510	195		
Total Inco	23	763	28	30
Personnel Cost in rel to Inco care	24			

cost no cost/ min/  
of change change

TENA e-INDEX - Microsoft Internet Explorer				
Detail Report (10-12-1999-12-04-2000)				
Currency - GBP				
<b>Inco Products</b>		<b>Keyfigures</b>		
no of pcs	cost	change rate	cost/res/day	
<b>Pads</b>				
TENA Slip				
TENA Slip Plus Medium 2X30	240	74		
TENA Slip Plus Large 2X30	180	67		
TENA Slip Super Medium	168	58		
TENA Slip Super Large	168	70		
TENA Slip Maxi Medium	208	89		
<b>Total TENA Slip</b>	<b>964</b>	<b>357</b>		
TENA Comfort				
TENA Comfort Plus	736	122		
TENA Comfort Extra	320	72		
TENA Comfort Super	60	17		
<b>Total TENA Comfort</b>	<b>1116</b>	<b>211</b>		
<b>Total Pads</b>	<b>2080</b>	<b>568</b>		
<b>Other</b>				
TENA Bedprotection	500	84		
Various	1010	111		
<b>Total Other</b>	<b>1510</b>	<b>195</b>		
<b>Total Inco</b>	<b>763</b>	<b>258</b>		
<b>Personnel Cost in rel.to Inco care</b>				
cost	no	cost/	min/	
	change	change	change	
	pcs			
TENA Slip	2892	964	3.0	10
TENA Comfort	2678	1116	2.4	8
TENA Bedprotection	300	500	.6	2
<i>31</i>				
<b>Total Personnel Cost in rel.to Inco care</b> 5870 2588				
<b>Personnel Cost per hour</b>		18		

FIG 19

TOC00025060

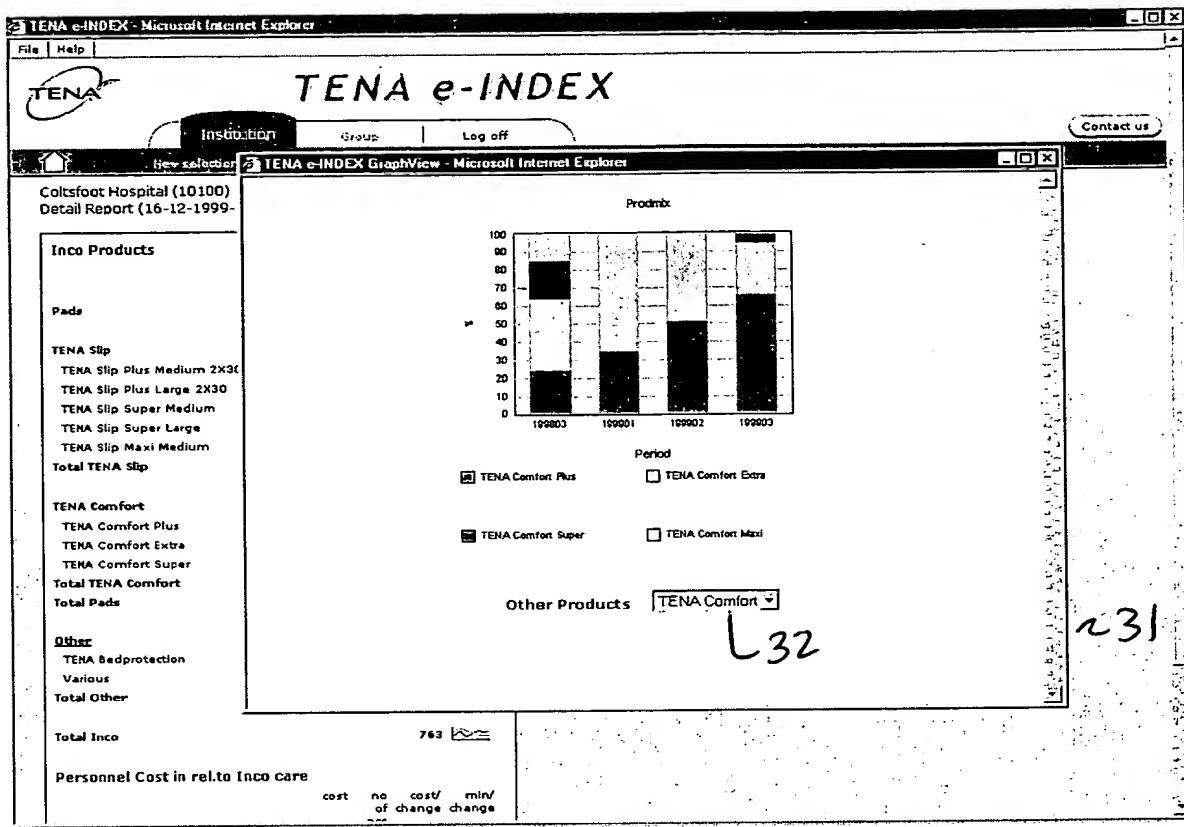


FIG. 20

12

TENA e-INDEX

21

20

33

34

Coltsfoot Hospital (10100)      Inco residents: 13 

Institution/ward report (16-12-1999-12-04-2000)      Currency: GBP

**Ward rpt**

	Pads	Other	Total Inco			
	no of pcs	change rate	cost	cost	cost	cost/res/day
Ward 3	712	.9	127	83	211	.3
Ward 1	1368	1.9	441	112	552	.8
Coltsfoot Hospital	2080	1.3	568	185	753	.5

FIG. 21

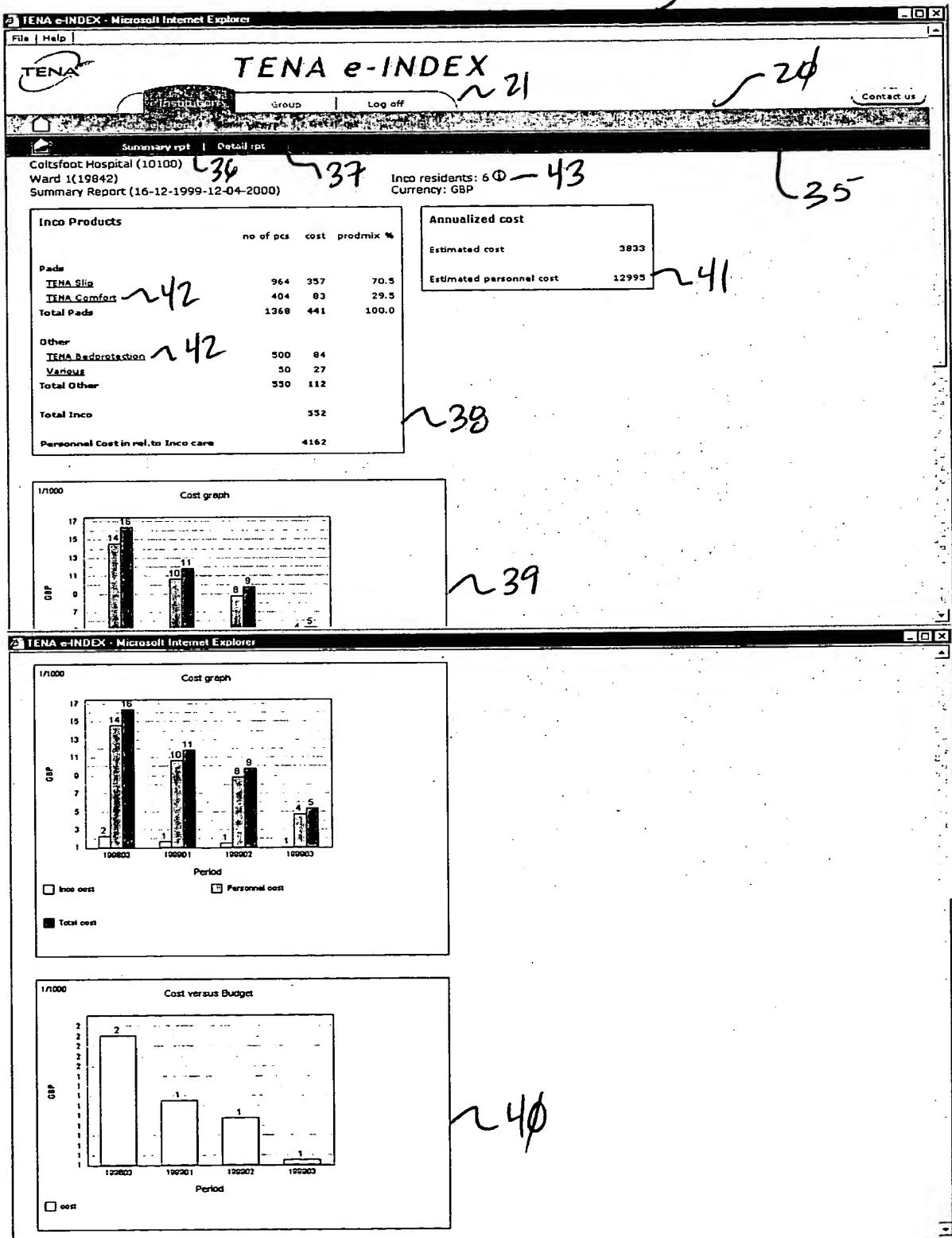


FIG. 22

TENA e-INDEX - Microsoft Internet Explorer			
File   Help			
TENA e-INDEX <i>~ 21</i>			
	Group	Log off	
	Summary rpt   Detail rpt		
Coltsfoot Hospital (10100) Ward 1(19842) Detail Report (16-12-1999-12-04-2000)	Inco residents: 6 ♂		<i>L 35</i>
	Currency: GBP		
<b>Inco Products</b>  Pads <i>~ 19</i> TENA Slip TENA Slip Plus Medium 2X30 240 74 TENA Slip Plus Large 2X30 180 67 TENA Slip Super Medium 168 58 TENA Slip Super Large 168 70 TENA Slip Maxi Medium 208 89 Total TENA Slip 984 357  TENA Comfort TENA Comfort Plus 184 30 TENA Comfort Extra 160 36 TENA Comfort Super 60 17 Total TENA Comfort 484 83  Total Pads <i>~ 21</i>  Other TENA Bedprotection 500 84 Various 3054 205 Total Other 3554 289  Total Inco 729 <i>~ 46</i>	<b>Keyfigures</b>  change rate .6 cost/res/day .2  Pads 1.9 .6 Other .2 .2 Total Inco .8	<i>~ 45</i>	
Personnel Cost in rel.to Inco care	cost no cost/ min/		

TENA e-INDEX - Microsoft Internet Explorer				
Coltsfoot Hospital (10100)		Inco residents: 6 ①		
Ward 1(19842)		Currency: GBP		
Detail Report (16-12-1999-12-04-2000)				
<b>Inco Products</b>				
	no of pcs	cost		
<b>Pads</b>				
TENA SBP				
TENA Slip Plus Medium 2X30	240	74		
TENA Slip Plus Large 2X30	180	67		
TENA Slip Super Medium	168	58		
TENA Slip Super Large	168	70		
TENA Slip Maxi Medium	208	89		
Total TENA Slip	984	357		
TENA Comfort				
TENA Comfort Plus	184	30		
TENA Comfort Extra	160	36		
TENA Comfort Super	60	17		
Total TENA Comfort	484	83		
Total Pads	1268	441		
<b>Other</b>				
TENA Bedprotection	500	84		
Various	3054	205		
Total Other	3554	289		
<b>Total Inco</b>		729		
<b>Personnel Cost in rel.to Inco care</b>				
	cost	no	cost/	min/
		of	change	change
		pcs		
TENA Slip	2892	964	3.0	10
TENA Comfort	970	404	2.4	8
TENA Bedprotection	300	500	.6	2
<b>Total Personnel Cost in rel.to Inco care</b>	4162	1868		
<b>Personnel Cost per hour</b>	18			

FIG 23

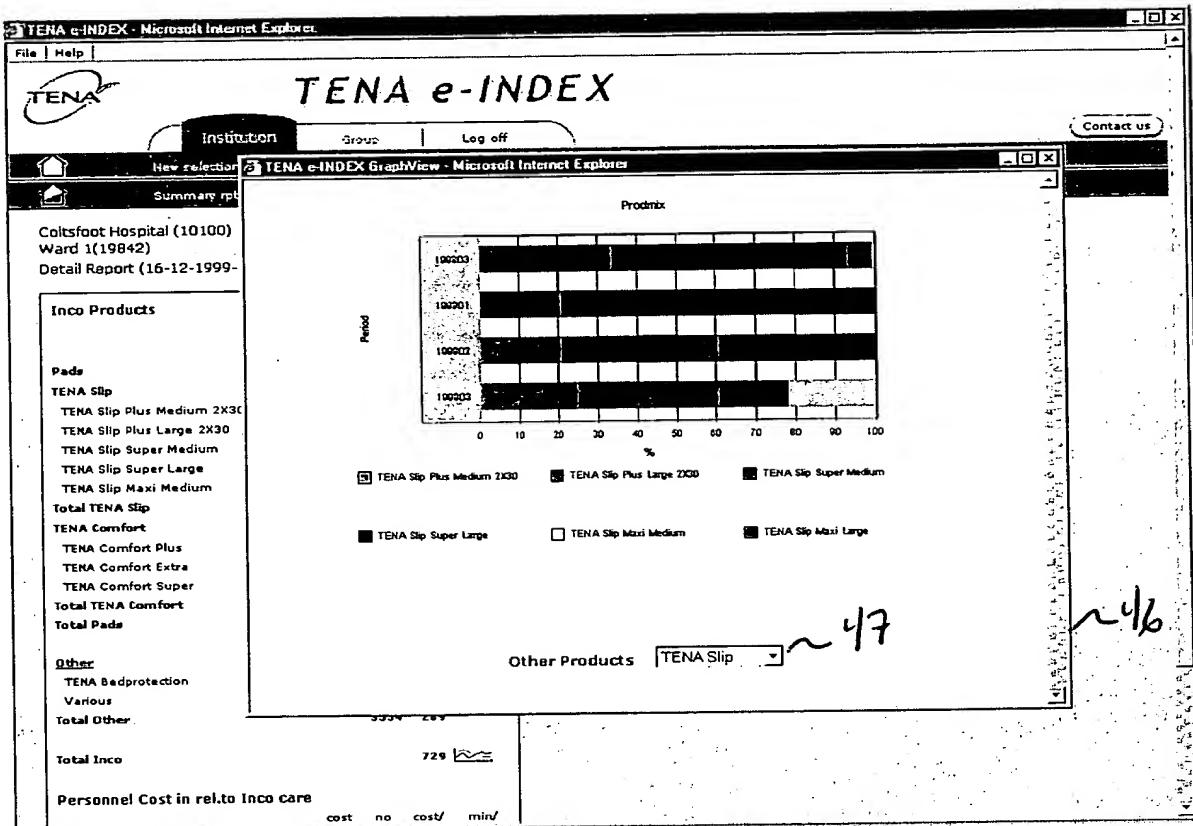


FIG. 24

IT052400 = ECU/EUR 650

~6

TENA e-INDEX - Microsoft Internet Explorer

TENA e-INDEX *z1* ~20

File Help

Institution Group Log off

New selection

Select group *48*  
Italy *54*

Period from *49* 01-07-2000 ~50  
Period to 31-07-2000

Currency *51*  
G GBP  
C EUR

Show Report *52.* ~53  
Maintain group

FIG 25

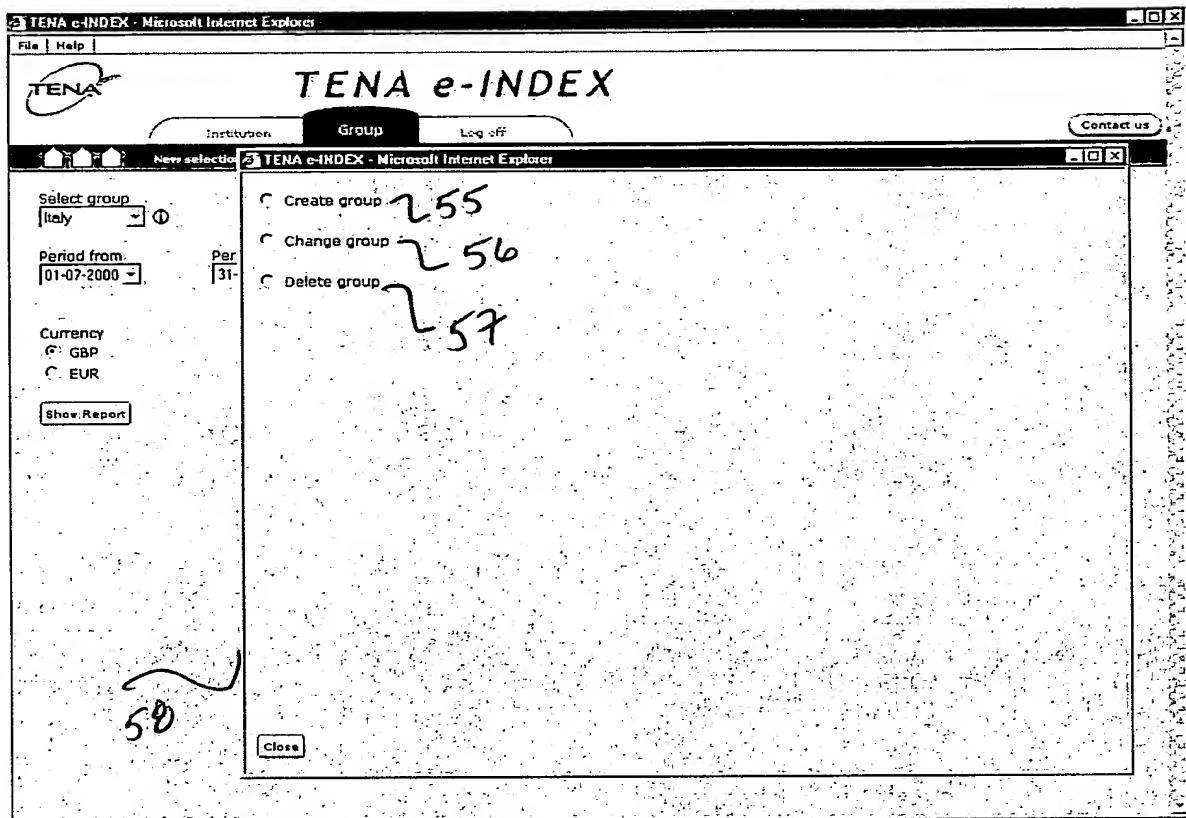


FIG. 26

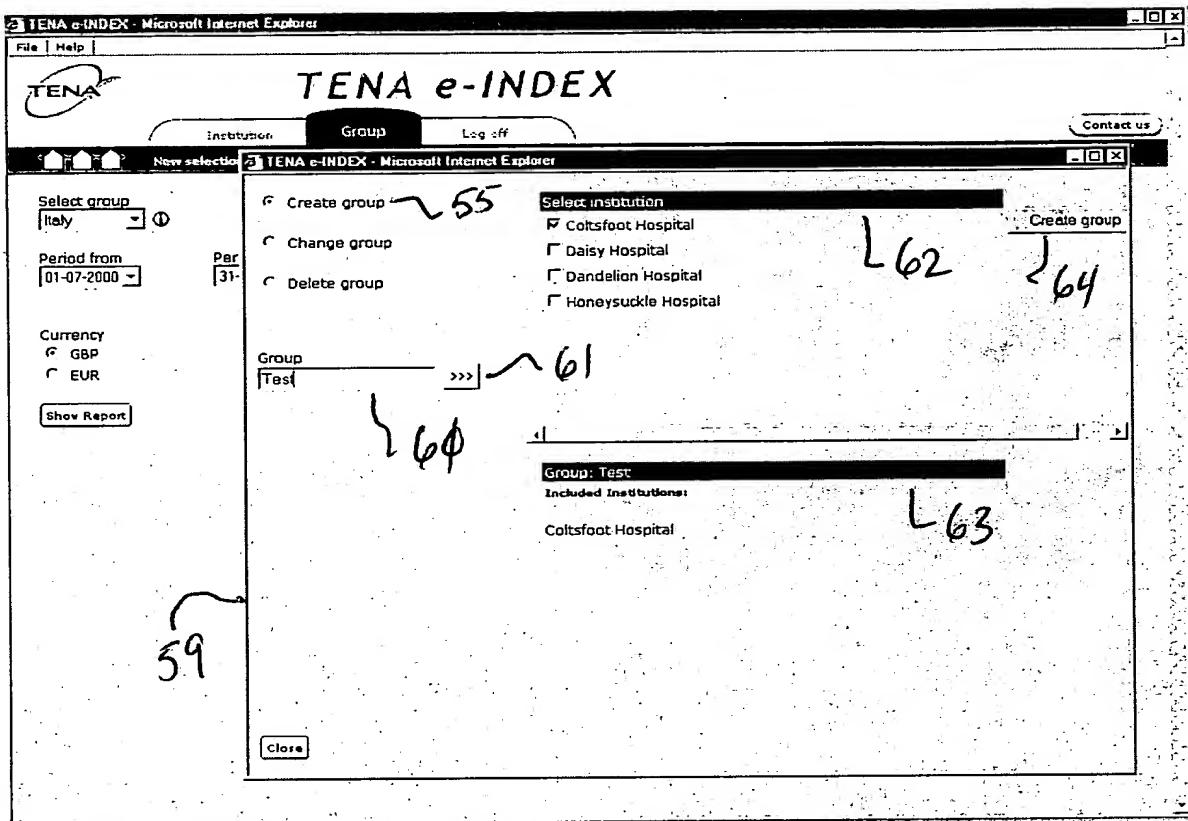


Fig. 27

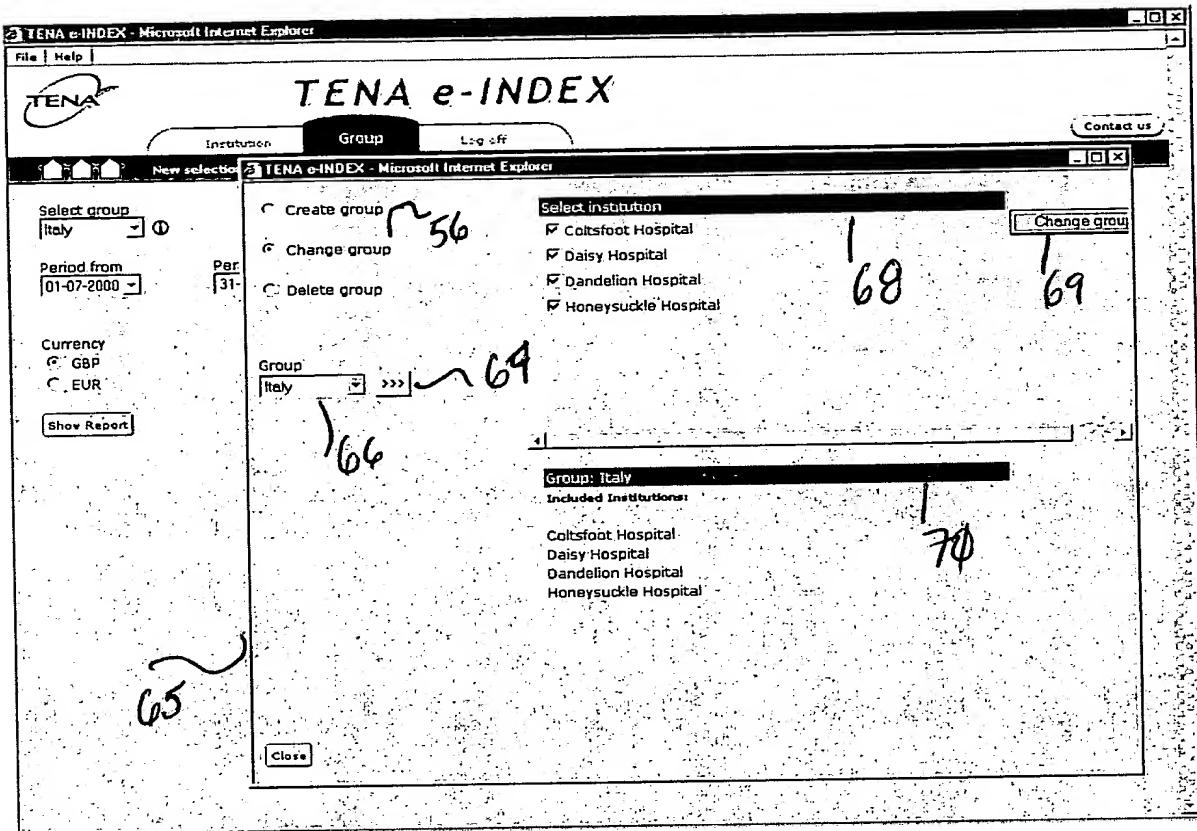


FIG. 28

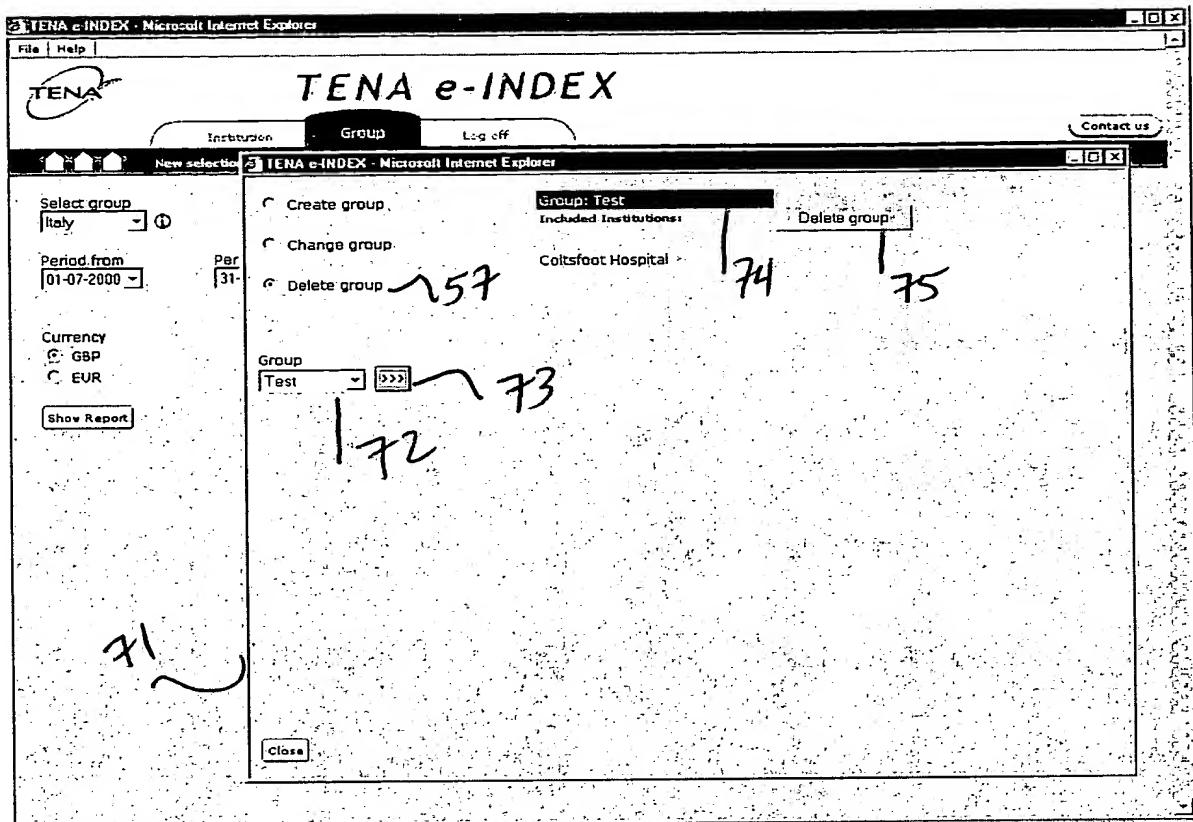


Fig. 29

00011233-022501

100111722-072501

TENA e-INDEX - Microsoft Internet Explorer

File | Help |

TENA e-INDEX *~21*

Institution Group Log off *~20*

Contact us

ITALY *~79* Inco Residents: 34 *~20*

Summary group report (01-07-2000 - 31-07-2000) *~82*

Currency: GBP

Inco Products *~19*

	no of pcs	cost	prod mix %
Pads	21		
TENA Slip	802	258	33.1
TENA Comfort	1525	294	62.9
TENA Lady	97	12	4.0
Total Pads	2423	563	100.0
Other			
TENA Bedprotection	263	28	
Various	572	59	
Total Other	834	86	
Total Inco		649	

*~77* *~76*

FIG. 30

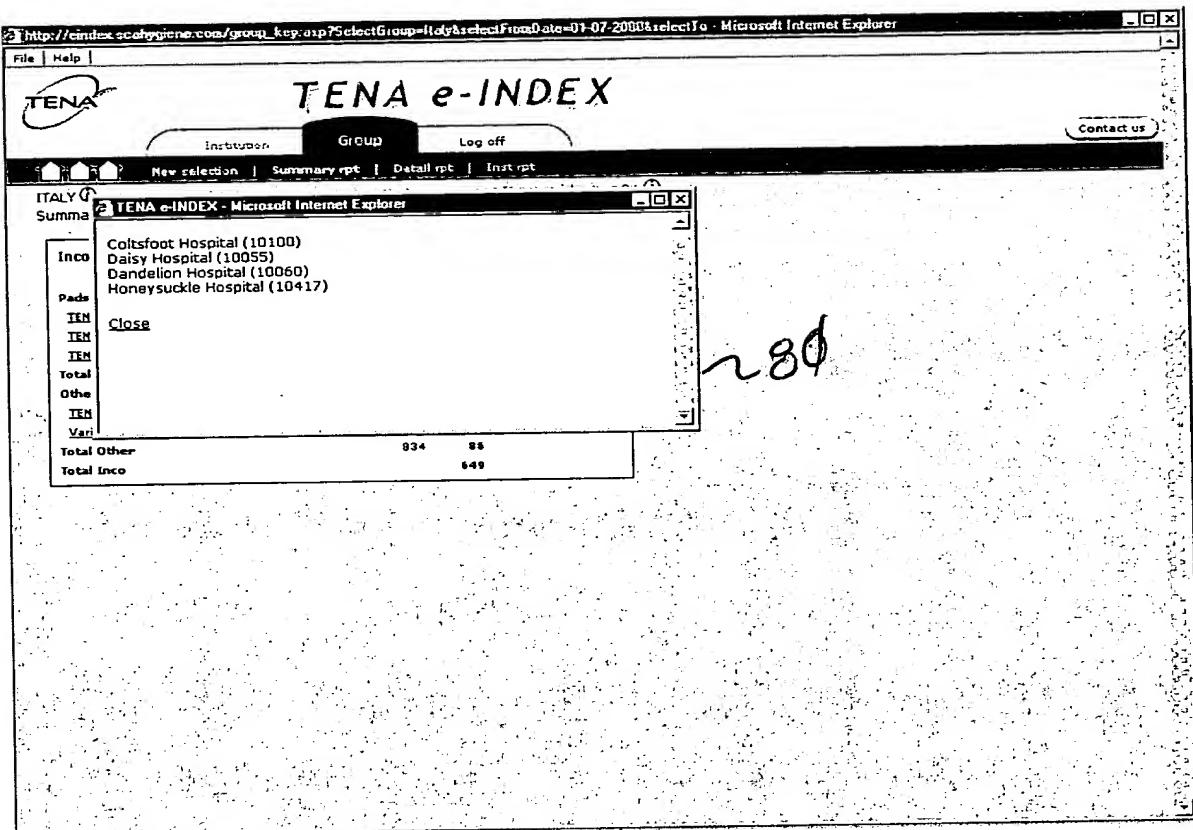


Fig. 31

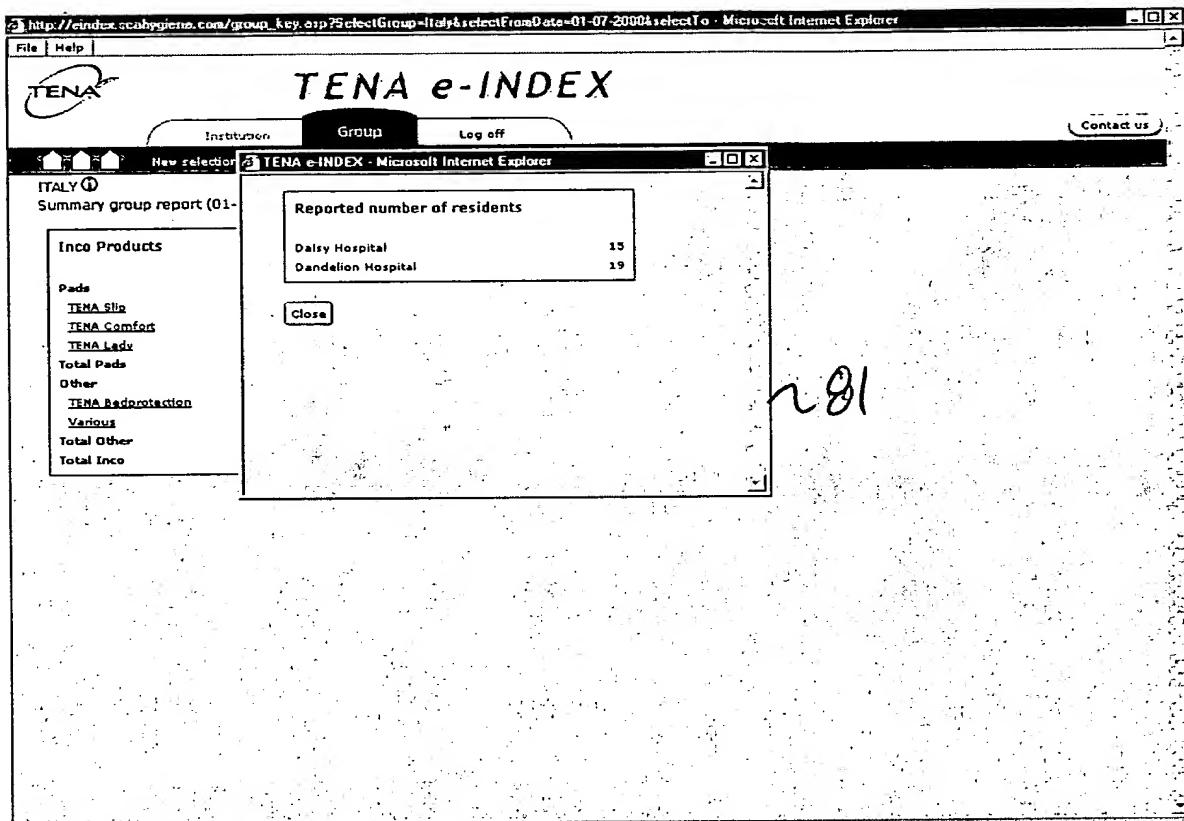


FIG 32

**TENA e-INDEX**

n21 n30

Contact us

File | Help |

Institution | Group | Log off

Home selection | Summary rpt | Detail rpt | Inst rpt

ITALY ① - FB  
Detail group report (01-07-2000 - 31-07-2000)

Inco residents: 34 ①  
Currency: GBP 82

Inco Products		no of pcs	cost	Keyfigures	change rate	cost/res/day
Pads		19		Pads	3.0	.7
TENA Slip				Other		.1
TENA Slip Plus Medium		247	68	Total Inco		.8
TENA Slip Plus Large		123	40			
TENA Slip Super Medium		124	38			
TENA Slip Super Large		307	112			
Total TENA Slip		802	258			
TENA Comfort						
TENA Comfort Plus		758	111			
TENA Comfort Extra		203	40			
TENA Comfort Super		528	132			
TENA Comfort Maxi		36	11			
Total TENA Comfort		1525	294			
TENA Lady						
TENA Comfort Mini		97	12			
Total TENA Lady		97	12			
Rectangular Pads						
Maxi Plus Pad		45	5			
Total Pads		2423	363			
Other		21				
TENA Bedprotection		263	28			
Various		572	56			
Total Other		834	86			
Total Inco			649			

n85

84

FIG. 33

70

21

20

82

88

87

86

1052200-35937660

File | Help |

TENA e-INDEX

Institution Group Log off Contact us

Re-selection | Summary rpt. | Detail rpt. | Instrpt

ITALY ①

Inco residents: 34 ①

Grupp/Institution report (01-07-2000 - 31-07-2000)

Currency: GBP

Institution

Pads Pads Other Total Inco

no of pcs cost cost cost

*Osire Hospital* 1293 309 309

*Dandelion Hospital* 1131 254 86 340

Italy 2423 563 86 649

Italic text -> not full period of data

FIG. 34

TENA e-INDEX					
Institution		Group	Log off		
New selection		Contact us			
ITALY ①					
Grupp/Institution report (0:)					
<b>Institution</b>					
<i>Daisy Hospital</i>					
<i>Dandelion Hospital</i>					
Italy					
Italic text => not full period					
2 TENA e-INDEX - Microsoft Internet Explorer					
Daisy Hospital (10055)			Currency: GBP		
Detail Report					
Inco Products					
	29-03-1999	25-07-1999	25-11-1999	28-03-2000	
	24-07-1999	24-11-1999	27-03-2000	24-07-2000	
Pads					
TENA Slip					
TENA Slip Plus Medium					
no of pcs		460	540	1224	
cost		128	148	335	
TENA Slip Plus Large					
no of pcs			216	612	
cost			71	200	
TENA Slip Super Medium					
no of pcs	504	644	588	616	
cost	146	187	170	188	
TENA Slip Super Large					
no of pcs	252	224	420	560	
cost	88	78	146	204	
Total TENA Slip					
no of pcs	756	1336	1784	3012	
cost	234	393	535	927	

FIG. 35